



The Public Service Commission State of South Carolina

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April 24, 2018

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

Reid Price
1105 May Oak Circle
Columbia, SC 29229

Dear Mr. Price:

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2017-228-S - Application of Palmetto Utilities, Incorporated for Adjustment of Rates and Charges for Customers in the Palmetto Utilities and Palmetto of Richland County Service Areas

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can also follow Docket No. 2017-228-S at this link: <https://dms.psc.sc.gov/Web/Dockets/Detail/116386>.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Clerk's Office
Public Service Commission of South Carolina

Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

Complete Form, Print, Sign and Mail to:
Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



2017-228-S
275779

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Text PSCAGENDAS to 39492

To receive an alert when Meeting Agendas are released

Individual Complaint Form

Date*: 04/24/2018

Complainant or Legal Representative Information:

* Required Fields

Name * Reid Price

Firm (if applicable) _____

Mailing Address * 1105 may oak circle

City, State Zip * columbia,sc,29229

Phone * _____

E-mail _____

Name of Utility Involved in Complaint: * palmetto utilities inc

Type of Complaint (check appropriate box below.) *

- | | | | |
|---|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue |
| <input type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
| <input checked="" type="checkbox"/> Other (be specific) <u>rate in crease march 7, 2018</u> | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☒ Yes ☐ No

Name of ORS Contact: did not get name

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

rate increase 15.60 is a 50 percent increase, i am on social security, my only income, they just keep going up and up, it is getting to the point either eat or pay palmetto utilities, if i could afford to move, i would do so tomorrow, just like my electric bill, still paying for a falled project, and the jokers in the state house do nothing, i feel trapped and so do alot of other people.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

reverse rate increase to a reasonable amount, 10 percent, palmetto utilities has grand plans to build treatment plant, and they want the trapped customer to pay for it, how much profit did they make last year, they never tell you that.

****I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.** ☒ Yes ☐ No

Reid Price

Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

STATE OF SOUTH CAROLINA)
COUNTY OF richland)

VERIFICATION

I, Reid Price

Complainant's Name *

verify that I have read my complaint filed on 4/24/18

Date *

and know the contents thereof, and that said contents are true.

Reid Price

Complainant's Signature * (MUST BE SIGNED, DO NOT PRINT)

Internal Use Only

Processed By	Date
H.E.	